2016 ANNUAL REPORT

REDEFINING COMMUNICATION OF THE ACCOUNT OF THE ACCO

FOR THE 21st CENTURY



Stephanie Neves, Psychiatric Nurse Practitioner Fellow, and Daryl Johnson, Practice Administrator, East New York

Community Healthcare Network's mission

is to provide access to quality, culturallycompetent and comprehensive communitybased primary care, mental health and social services for diverse populations in underserved communities throughout New York City. We are deeply committed to the communities we serve, and strive to increase accessibility to care, while empowering our patients to take control of their health.

Dear Friends,

Community Healthcare Network is thriving as we navigate the tempest that is United States health care. We have a single mission: to bring better health care to those living in our communities throughout New York City.

While politicians rage, the men and women of CHN heal. We hope you read this report and feel the high energy that CHN is bringing to 21st Century health care. You will see our doctors and nurses at work; but at CHN, that is only the beginning of health care.

Medical care is supported by CHN's robust behavioral health care. That is not all. Dentists, podiatrists, nutritionists, social workers, and educators all join together to achieve our number one objective: to keep people healthy. Care managers, care coordinators, and patient navigators supply the glue to make this work.

We have been aggressively building up our wellness programming—resulting in more movement and better nutrition for our patients and their neighbors. These are simple, but critical, keys to good health.

Thanks to the nearly 800 CHN employees and our dedicated Board of Directors who join together at CHN to fulfill our dreams of caring for our communities.

And thanks to the 85,000 New Yorkers who CHN has been privileged to bring better health to over the last 12 months.

Sincerely,

Robert M. Hayes President and Chief Executive Officer

Community Healthcare Network means so much to me it has brought me relief from pain and stress, and has given me comfort and community.

Like many New Yorkers, I came to New York from abroad. I grew up in Ecuador, and have been living in the U.S. for 33 years, working most of those years as a factory manager.

I first came to CHN because I had a knee injury. I saw a doctor at the CHN Health Center in Brooklyn, where I heard about CHN's Wellness classes and gave them a try. These classes have relieved so much of my stress. Before I started I couldn't sleep, and I was so grumpy. I had so much anxiety, my heart felt like it was beating out of my chest. Now I do yoga, qi gong, reiki and meditation. I love it!

I now advise my friends to come here. CHN taught me to relax, and take one day at a time. The wellness programs make me feel grateful and happy for today.



Jose Moreno CHN Patient



Dear Friends,

I have been privileged to serve on the Board of Directors for the Community Healthcare Network since 1989 - over a quarter of a century. During these years, CHN has evolved from a group of neighborhood family planning centers to a vibrant force for redefining and delivering comprehensive and integrated health care to a dozen communities throughout New York City.

I am grateful for all I have learned in my many years of service, but mostly, I am proud of the CHN employees who, over the decades, have poured their hearts and souls into making the lives of men, women, and children healthier and happier.

A special thanks to the dedicated volunteers who serve with me on CHN's Board of Directors. Board members come to CHN from all walks of life, each contributing uniquely and collaboratively to offer oversight and guidance to our remarkable staff.

Please join me and many, many other New Yorkers, in applauding and supporting CHN.

Sincerely,

Unibert Krot Lellner

Elizabeth Krob Kellner Board Chair

We are proud to be part of the CHN family.

As relatively new members of CHN's Board of Directors, we are thrilled to participate in the exciting adventures underway in this deeply-committed organization.

Health care at CHN is viewed as a right, a matter of fundamental justice. We serve all who come to us, without regard to race, gender identity, sexual orientation, ethnicity, wealth, or immigration status.

Our primary and behavioral health care is a bedrock, and we make the extra effort to bring care to patients with special needs. We do not work alone: our community partners help us meet the needs of our patients—that collaboration is health care in the 21st Century.

Caroline Dorsen & Peter Gee Members, CHN Vice Chairs of the Board

WHO WE SERVE

In 2016, CHN providers treated nearly 85,000 individual patients at 247,000 visits, and touched thousands more through health fairs, outreach, media, and educational programs.

LOCATIONS

- BRONX
 Tremont
 4215 Third Avenue
 2nd Floor
 Bronx, NY 10457
 718-294-5891
- Morrisania Hunts Point 975 Westchester Avenue Bronx, NY 10459 718-320-4466
 - BROOKLYN
- Williamsburg 94-98 Manhattan Avenue Brooklyn, NY 11206 718-388-0390
- Crown Heights
 1167 Nostrand Avenue
 Brooklyn, NY 11225
 718-778-0198
- East New York
 999 Blake Avenue
 Brooklyn, NY 11208
 718-277-8303

MANHATTAN Washington Heights 511 West 157th Street New York, NY 10032 212-781-7979

- Phoenix School Based Health Center 511 West 157th Street New York, NY 10032 917-521-3130
- 8 Harlem
 81 West 115th Street
 New York, NY 10026
 212-426-0088
- Lower East Side
 150 Essex Street
 New York, NY 10002
 212-477-1120
- Seward Park School Based Health Center 350 Grand Street, Rm 240 New York, NY 10002 212-634-7550

QUEENS

- Long Island City
 36-11 21st Street
 Long Island City, NY 11106
 718-482-7772
- Sutphin Boulevard
 97-04 Sutphin Boulevard
 Jamaica, NY 11435
 718-657-7088
- Jamaica 90-04 161st Street 5th Floor Jamaica, NY 11432 718-523-2123

MOBILE MEDICAL VANS

Offer primary care, and sexual health services, such as HIV testing, birth control, PrEP/PEP, Plan B, and low-cost STD testing. Call 212-545-2495 for more information, times and NYC locations.



GENDER AGE ETHNICITY **45**[%] 18-34 44[%] Hispanic 67[%] Female **31**[%] 35-64 37[%] Black 32[%] Male **19**[%] 0-17 9[%] Other* Trangender Identified **5**[%] 65+ 6[%] White 4[%] Asian PAYOR SOURCE BOROUGH FEDERAL POVERTY LEVEL 76[%] 100% and below 59[%] Medicaid 33[%] Queens 8% 101-150% 20[%] Private Insurance 27[%] Manhattan 7[%] Over 200% 19[%] None/Uninsured 24[%] Brooklyn 5[%] Unknown 2[%] Medicare 13[%] Bronx **4**[%] 151-200% 3[%] Mobile Units

* Includes Asian, Native Hawaiian, Other Pacific Islander, American Indian/Alaska Native, more than one race, unreported









MY GOMMUNITY

We have been in our communities for more than 30 years.

Late 1960s

CHN's roots stem back to the late 1960s, when a number of storefront clinics in New York City began offering family planning services.

1981

The Community Family Planning Council (now CHN) was established to strengthen management and administration of the community-based health care centers.

1984

CHN was the first family planning provider in New York State to offer prenatal care and professional social work services.

1986

CHN began confidential HIV prevention and counseling, and one year later, CHN began HIV testing and counseling in all clinics.

1991

CHN was the first family planning agency in the U.S to offer full medical services to HIV infected women.

1997

CHN launched the Positive Actions and Choices for Teens program (Teens PACT) to empower young people to make positive decisions, create social change, and reduce the rates of teen pregnancy, STIs and HIV in NYC.

1998

The name was changed to Community Healthcare Network to better reflect our comprehensive array of services.

1999

The CHN nutrition program kicked-off, enabling patients to receive counseling and guidance on healthy eating to complement our medical services.

2004

CHN become a pioneering provider of OraQuick, a rapid HIV test.

CHN's Transgender Family Program was created to offer persons of transexperience comprehensive access to health care and social services.

2012

CHN opened the doors of the Health Homes program to manage and coordinate care for people with Medicaid and multiple chronic conditions.

2014

The Catherine M. Abate Wellness Program began offering complementary and alternative medicine for CHN patients at no cost to them.

2015

CHN opened the Seward Park School Based Health Center to provide students with health care services during school hours.

CHN expanded behavioral health care, integrating mental health services with primary care. Dr. Hafiz Maje, Specializes in HIV, Infectious Disease, Internal Medicine

2016 IN REVIEW

OUR CARE TEAM

Primary Care Physicians

Nurse Practitioners

Psychiatrists and Psychiatric Nurse Practitioners

Dentists and Dental Assistants

Podiatrists

Midwives

Nurses: RNs/LPNs

Social Workers

Health Educators

Nutritionists

Health Homes Care Managers and Patient Navigators

HIV Treatment Adherence Counselors

Mental Health Therapists

Practice Administrators

Community Outreach Educators

Medical Assistants

Medical Office Specialists

PRIMARY CHRONIC ILLNESSES





asthma















obesity

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36,000

CHN providers saw 36,000 individuals with at least one chronic illness.

t*t*t*t*t*
t*t*t*t*
19,000

CHN providers saw 19,000 individuals with two or more chronic illnesses.

()) +213%

increase in call center calls

₽ +77%

increase in Mental Health visits



increase in staff

+96%

increase in Behavioral Health visits



increase in PrEP/PEP



increase in private funding



CHN nurses at our Lower East Side Center

33,800

CHN providers administered 33,800 HIV tests, and virally suppressed 1,167 of those who tested positive

5,430

CHN providers prepared 5,430 children to go back to school with a physical

685

CHN providers inserted 685 long acting reversible contraceptives (LARC's) and intrauterine devices (IUD's)

\mathbf{R}

QUALITY & ACCREDITATIONS

Level 3 Patient-Centered Medical Home

Re-designated as a Level 3 Patient-Centered Medical Home (PCMH). PCMH recognition was developed to highlight programs that provide coordinated, efficient, and safe primary care while enhancing the patient's participation in care and satisfaction.

Joint Commission

Re-accredited by the Joint Commission, an organization that sets standards for providing quality health care, and conducts unannounced surveys to confirm that health care organizations are complying with the standards.

Health Resources and Services Administration

Passed Health Resources and Services Administration (HRSA) triennial survey, and received HRSA quality awards for electronic medical records (EMR), health center quality leadership, and PCMH recognition. HRSA is the federal agency that oversees health care to medically and economically vulnerable populations, and has clinical, operational, and financial standards which all FQHCs must comply with.

Uniform Data System

In the top quarter of the Uniform Data System (UDS) report for:

- Depression Screening
- Cholesterol treatment for patients with cardiac arterial disease
- Diabetic control
- HIV linkage to care
- Cervical cancer screening

All FQHCs must submit designated demographic, clinical, operational, and financial data to the federal government annually every February, known as the UDS report.

Over the last two years, the wellness program has grown into a robust department, offering wellness services at five of our 11 centers.

ommunity

etwork



EXPANSION

In 2016, five health centers began holding hours of operation from 8am to 8pm. This increased patient access through early and late appointment scheduling, and enabled CHN providers to see patients at over 13,000 additional visits.



Nutritionist Maja Mirkovic provides training on a glucometer machine, used to provide at-home glucose readings.

NUTRITION & WELLNESS

Our Nutrition and Wellness Programs offer real-world advice to patients.

In 2014, the CHN Wellness Program began as a small pilot offering yoga and meditation classes to patients at our Center in the Lower East Side of Manhattan. The program was designed to focus on improving overall health conditions, relief of chronic pain, and weight loss, as well as to provide wellness services for individuals who otherwise have little or no access. Over the last two years, the wellness program has grown into a robust department, offering wellness services at five of our 11 centers, and including CHN staff and other community members in classes. As a critical pillar of wellness, CHN's nutrition team continued to offer essential services, as well as expanded beyond our health centers with the launch of the Home Nutrition program. Through this program, CHN nutritionists travel to patient homes and personalize recommendations by evaluating foods currently in the home, accompanying patients to the grocery store, and teaching patients new ways to cook healthy meals.

ALSO IN 2016

In March, the Nutrition Team held a National Nutrition Month event, where attendees sampled infused waters, healthy snacks, learned exercises using resistance bands, and received portion plates to encourage balanced meal portions at home.



Over the summer months, nutritionists led Farmer's Market walks, where participants received NYC Health Department "Health Bucks," a form of money which can be used to purchase fresh fruits and vegetables at all farmers' markets in New York City.

"I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class."

Patient who attended sound meditation class for the first time

т 150%

increase in weekly wellness class offerings



wellness classes attended by individuals in 2016

acupuncture chair massage meditation qigong reiki sound healing yoga Zumba



↑ 148%

increase in average monthly wellness class visits

"I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!"

Patient who attended qi gong class for the first time

16,318

CHN providers saw patients at 16,318 behavioral health visits, a 96% increase from 2015.

1 Inch

MY HEALTH BEHAVIORAL HEALTH & HEALTH HOMES

Dr. Gertie Quitangon, Director of Psychiatry

Behavioral Health

In 2016, CHN continued our march towards seamless physical, behavioral, and social wellness by expanding our behavioral health service offerings. We now offer therapy and psychiatric services at all sites, plus an expanded depression care program. This program utilizes the IMPACT model of care, where the CHN Primary Care Team provides treatment for depression and other behavioral disorders through consultations with CHN Psychiatrists.

 CHN now has three Psychiatrists, two Depression Care Managers, 15 Behavioral Health Therapists, one Psychiatric DNP, four Psychiatric Nurse Practitioner Fellows, and one Columbia University Public Psychiatry Fellow.

- Hired two Deputy Directors and a Director of Psychiatry.
- Began offering Suboxone treatment for opioid addiction through implementation of the Medication Assisted Treatment (MATS) service model.
- Held trainings to increase staff competencies of evidenced based practices such as cognitive behavioral therapy, motivational interviewing, and problem solving therapy.

Looking to 2017:

We're going to keep growing! CHN plans to increase access to services by adding behavioral health staff, fully integrating behavioral health and primary care, and growing our providers' expertise in serving vulnerable populations such as LGBTQ, veterans, refugees/asylees, and those who have experienced trauma.

FEBRUARY 2016



Under the guidance of Dr. Carolina Biernacki, a Board Certified Child/ Adolescent Deputy Director of Psychiatry, CHN began offering care to adolescents 12 to 17 years old at three CHN centers.

Health Homes

The New York State Health Homes program is a care coordination program, a virtual "Health Home" for people with Medicaid who also have complex medical, behavioral, and long term care needs. The program enables all of an individual's health care providers to communicate with each other, thus providing comprehensive care, increasing patient health outcomes, and reducing hospitalizations.

This past year, the CHN Health Homes program expanded its reach and embarked on new innovative strategies:

 Placed Health Homes staff in CHN waiting rooms to identify patients that would most benefit from care coordination and provide seamless engagement as patients enter or exit the centers.

- Through a partnership with the Federation of Protestant Welfare Agencies and grant funding from The New York Times Neediest Cases Fund, CHN provided patients with assistance grants to purchase furniture and air conditioners, or for special needs such as dental procedures.
- Participated in the Delivering Team-Based Chronic Care Management Project with the Primary Care Development Corporation at our Brooklyn Center. The project increased coordination for medical and behavioral health care, provided stability with psychosocial service needs, and improved interdisciplinary communication and partnership.

More coming! In 2017, CHN will be partnering with two Managed Care Organizations to implement pilots connecting patients to necessary preventive screenings.

4

Our Health Home team: Care Coordinator, Care Manager and Patient Navigator.

200%

increase in "medically managed patients" (both medical and behavioral health care).

50%

decrease in medical expenditures for CHN medically managed patients versus non-CHN medically managed patients. Dr. Elizabeth Dubois, DNP, FNP-BC, AAHIVS precepts an NP Fellow

MY NETWORK

NURSE PRACTITIONER FELLOWSHIP EXPANSION

The CHN Nurse Practitioner Fellowship Program seeks to enhance skills, reduce anxiety, and retain providers in the challenging community health setting.

Nursing

As nursing becomes increasingly critical to the community health setting, CHN has embarked on a mission to allow all of our nurses to practice to the top of their license.

In the last year, CHN has particularly increased the responsibilities of our Registered Nurses (RNs). They are now allowed to offer standing orders, see patients for hypertension, asthma, diabetes, and for education and follow-up visits after patients have been diagnosed with high blood pressure. Additionally, CHN is working hard to cross-train all of our team members using an integrated team model which connects all disciplines—RNs, LPNs, Social Workers, and Health Educators—so that no matter which team member sees a patient, the whole team uses the same methods.



↑ 30%

Our nursing staff grew by 30% in the last year.

Nurse Practioner Fellowship

In 2015, CHN launched the first Nurse Practitioner (NP) Fellowship program in New York State. In 2016, the program expanded from four to 10 Primary Care Fellows, and kicked-off New York State's first Psychiatric Community Health Fellowship.

The fellowship provides recent graduates with an opportunity to broaden their scope of educational experience, and includes treating patients with chronic conditions, rotations around NYC in inpatient and outpatient specialty areas, didactic presentations on best practices, and a clinic for primary care procedures. In addition to building their own panel of patients, the CHN Primary Care Fellows:

- Completed rotations through NYC, including Beth Israel Hospital, Jamaica Hospital, Fromer Eye Center, AIDS Education & Training Center, New York Presbyterian Cornell Hospital, and private practices.
- Learned common outpatient procedures, including hands-on training and didactics for IUD and Nexplanon insertions, endometrial biopsies, Bartholin cyst, suturing and removal, incision and drainage of abscesses, splinting, punch/ shave, cerumen impaction, ingrown toenail removal, paronychia, joint injections, splinting, and joint aspirations.

Meanwhile, our Psychiatric Fellows received ongoing clinical supervision in adult and child psychiatry, training on integrating primary care and behavioral health, cognitive testing, substance use treatment, and rotated in a variety of settings around NYC.

 By end of year, they will have completed over 100 hours of lectures varying from child psychology to medically underserved special considerations. At CHN, everyone is welcome to receive quality health care and support without

bias, discrimination or ignorance.

Jessica Contreras, CHN Preventative Case Manager Specialist

Jessica Contreras

CHN Transgender Champion

"Patients—my trans patients—are my main priority. I want them to know that whatever happens, we're going to be there for them. I'm grateful that CHN allows me to do that." In 2005, I started as a Data Entry Specialist for what is now Health Homes, and began to build a relationship with Dr. Molano. Soon, I was offered a position in the Bronx for an HIV Prevention Specialist. I didn't know anything about Trans people or HIV, but, I spent two years in that role, and learned a lot about the Trans community they are unique human beings that need help and have unique needs.

As I began to build trust with the patients, they started talking about me at forums and meetings, and my caseload grew. I created a "Strategic Outreach Plan," which consisted of Community Based Organizations, social venues, and gate keepers that were offering services to Trans people, and then identified how to partner with them. Within the first year, we enrolled 60 Trans identified patients into medical care. In 2010, we got the SPNS Program grant and hired Lorena Borja, the "Trans godmother of Queens," and I became the Program Manager of our Queens Trans programs.

Throughout the years, I've learned that I am not that different than the Trans patients we provide services to—I have also experienced traumatic situations. The Trans community taught me how to be resilient and keep fighting. When I received my Associate's Degree in June of 2016, I dedicated it to my patients. I let them know that if I can do it, they can too. Since then, many of my patients have returned to school, applied for their work authorization and have been granted asylum. We move as a unit. I win. They win. We win!

FEBRUARY



CHN's VP of Infectious Disease and LGBTQ programs, Freddy Molano, and his team began a pilot program offering health care services outside of Club Evolution in Jackson Heights, Queens. Twice a month, an outreach team of CHN staff and volunteer CHN patients distribute safe sex information (and condoms) to patrons and see patients from 6pm to 3am.

576

CHN providers treated 576 transgender patients.



The Mobile Medical Van offers HIV testing, PEP/PrEP services, STI screening and treatment, personal hygiene kits, screening for Hepatitis A, B, and C, vaccination for Hepatitis A, B, and human papillomavirus (HPV), as well as connections to primary care, mental health, and legal services.

250

Since Feb 2015, the mobile night clinic has tested 250 people for HIV, connected 140 with a medical provider, and newly identified four HIV positive patients.



CHN marched in NYC's Pride Parade! We had 150 staff members, board members, and family and friends represent.

OCTOBER

CHN held its **6th Annual Conference on Transgender Health** at PACE University in Lower Manhattan, themed "The Transgender Spectrum of Care." The Conference had more than 500 attendees made up of clinicians, social workers, activists, students, and CHN patients. The keynote speaker was Dr. Rachel Levine, Physician General of the Commonwealth of Pennsylvania.

NOVEMBER

Transgender Day of Remembrance CHN hosted a formal Thanksgiving dinner to acknowledge those who lost their lives to hate crimes against transgender individuals this year, while creating relationships between transgender communities in the different New York boroughs, and inspiring those in attendance through a message of remembrance, hope, and celebration of life.

HIV TESTING EVENTS

6.27.16

National HIV Testing Day in Union Square

10.15.16

National Latino HIV/AIDS Awareness Day (NLAAD) Subway Station Testing in Union Square

TRANSGENDER FAMILY PROGRAM

At CHN, our patients are our family. Whether a family is biological, adopted, or community created, the sense of belonging increases engagement and retention. Over the year, staff held events such as a beach picnic, "Trans by the Sand," and a state park picnic, "Trans by the River." These events celebrated patient accomplishments, both personal and professional.



In July 2016, CHN convened its very first LGBTQ Task Force to promote lesbian, gay, bisexual, transgender, and queer health and sensitivity among patients and staff.

MY NETWORK SCHOOL-BASED HEALTH CENTERS & TEENS P.A.C.T

One of the CHN Teens P.A.C.T. teens facilitates a workshop on STI prevention.

"I had a great time at the Teens P.A.C.T conference, and learned a lot about safe sex and healthy relationships."

Melissa Tajada, Teens P.A.C.T conference attendee

School Based Health Centers

In 2015, CHN opened the doors to the Seward Park Health Center, located in the Seward Park School Campus in the Lower East Side of Manhattan. Since then, we've expanded to another location! Phoenix Health Center is located in Community Health Academy of the Heights School in Washington Heights. Operating under the CHN umbrella, these SBHCs provide comprehensive medical and mental health care to middle and high school students.

Teens P.A.C.T.

This past May, Teens P.A.C.T hosted the 12th annual "More Than Just Sex" Youth Leadership Conference, attended by more than 300 adolescents aged 13 through 21. The conference kicked off with a keynote introduction by award-winning sexologist Michelle Hope, who combines her love of pop culture, entertainment, and sexuality into events and media content that educate and motivate youth to make positive choices. All participants received a wide variety of resources, entertainment content, and on-site rapid HIV testing was available.

40,000

In 2016, Teens P.A.C.T. successfully engaged more than 3,000 individuals. CHN provides education to an additional 40,000 adolescents a year through our media and social network programs.









Also in 2016, Teens P.A.C.T recruited and trained 22 Youth Peer Leaders.



In 2016, eight new PSAs made by Teens P.A.C.T youth were released to the "More Than Just Sex" YouTube channel.

HEALTH EDUCATION

The CHN Health Education team provides education and counseling on sexual and reproductive health, in order to ensure that patients have all of the information and tools to be able to make informed choices.

In our centers, they provide one-on-one education sessions on birth control methods, STI/HIV prevention, transmission, testing and treatment, pregnancy options counseling, healthy relationships and intimate partner violence, safer sex practices, puberty and menstruation, genital hygiene and infections, gender identity, sexual orientation, and sexual function and pleasure. In addition, Educators provide preconception, prenatal, and post-partum education. In 2016, we provided 9,389 one-on-one education sessions to patients across CHN's health centers.

Additionally, Educators provide workshops at schools and communitybased organizations in the areas around CHN's health centers. In 2016, we provided 594 comprehensive sexuality education workshops, with 11,622 participants.

SPECIALTY IMPROVEMENTS

Geriatrics

We are working hard to ensure that older community members feel supported and comfortable when receiving services at CHN. To do this, CHN is hosting marketing and education events at our sites and local senior centers. Additionally, the Mt. Sinai Geriatrics and Palliative Care Department conducted in-depth provider trainings, as well as educated all staff on the needs of older adults.

The Military Health and Wellness Family Program

In recognition of the need for highquality behavioral and physical health services for underrepresented veterans, CHN has been improving its capacity to provide veteran-specific care to military personnel and their families. Through this program, CHN will be partnering with the Veteran Advocacy Project (VAP) at the Urban Justice Center to establish a medical/legal partnership, and working with community-based organizations serving the veterans population. Through this collaboration, veterans, especially those with "Other Than Honorable" discharge statuses, will have their medical, legal, social, and behavioral health needs entirely addressed in a culturally appropriate manner.





New Center within the Institute for Community Living

CHN is partnering with the Institute for Community Living (ICL) to develop an integrated health hub in the East New York section of Brooklyn. ICL will use the site as a hub for multiple behavioral health programs, and CHN will be setting up an FQHC on the first floor of the hub to provide primary care to ICL patients and the community. The hub is expected to begin operations in the first or second quarter of 2018.

Renovation of CHN's East New York Site

CHN is in the process of a major reconstruction project of our East New York Health Center. In mid-2017, CHN will begin construction, going from one to two floors and doubling the number of clinical rooms. It will also have two dental suites, expanded space for Behavioral Health and Health Homes, and a pharmacy.

History of DBS: The Center started out in 1957 as the Berriman Street Mother's Welfare League, a community activist group organized to address the social and health concerns of mothers on welfare. In 1968, the United Parents Center became a health facility that provided family planning and counseling services to women of childbearing ages. In the early 1980s, the Center joined the Community Family Planning Council (CFPC), known today as Community Healthcare Network. The health center is named in honor of Dr. Betty Shabazz, the widow of slain civil rights leader Malcolm X, who was a lifelong community activist and a registered nurse with a doctorate in education, a law degree and a master degree in public health, education and administration.

Relocating to the Tree of Life

CHN will be working with Jamaica's First Presbyterian Church to relocate and expand the currently existing Jamaica, Queens Health Center. In partnership with local developer Bluestone, the church's property is being turned into a new housing facility, to be comprised predominately of affordable housing. CHN will occupy space on the ground and second floors of the new facility—doubling of the size of our center!

GRANTS

Substance Abuse

CHN received two grants to support the implementation of an opioid abuse and overdose prevention program at two clinics. The grants have allowed CHN to introduce enhanced substance abuse treatment services by hiring new staff and adding waivered Suboxone providers.

Pre-Exposure Prophylaxis (PrEP)

CHN received two grants from the New York State Department of Health—AIDS Institute that focus on increasing access to PrEP and HIV/STI testing services in Brooklyn and the Bronx. The program includes outreach activities for CHN patients, community members and stakeholders, as well as screenings, clinical assessments, and ongoing support for individuals on PrEP.

The Fidelity Foundation

CHN was awarded funding to support the Clinical Technology Integration initiative across the Network. The project will improve our clinical systems with technological upgrades, including new equipment purchases and an improved interface with eCW.

The Queens Borough President

Queens Borough President Melinda Katz awarded CHN with a capital grant to support the renovation and expansion of our Sutphin Boulevard Health Center in Jamaica, Queens. This project will significantly increase the clinic's capacity to provide services to the community.

The Ira W. DeCamp Foundation

CHN was awarded a two-year grant to support a network-wide assessment of patient experience, and implementation of changes to enhance clinical capacity and operations of all CHN health centers.

The New York State Health Foundation (NYSHF)

The NYSHF supported CHN's Community Health Workforce Initiative with a grant from the foundation's Special Projects Fund. The grant aims to improve the utilization, clinical efficiency, and retention rates for Advance Practice Registered Nurses across New York State. Through this project, CHN shares its best practices and expertise through on-site visits and assessments spearheaded by Elizabeth DuBois, Deputy Chief Medical Officer.

Community Healthcare Network

ADDITIONAL GRANTS

CHN received grants from the following:

Delta Dental

Federation of Protestant Welfare Agencies

Fidelity Foundation

Gilead Sciences

Health Resources and Services Administration (HRSA)

Ira W. Decamp Foundation

Janssen Therapeutics

Keith Haring Foundation

New York City Council

New York City Department of Design and Construction (DDC)

New York City Department of Health and Mental Hygiene (NYCDOHMH)

New York Community Trust

New York State Department of Health (NYSDOH)

New York State Department of Health—AIDS Institute (AI)

New York State Health Foundation Public Health Solutions (PHS) Samuels Foundation

GALA DONORS

In addition to grant money received, CHN received generous donations from the following:

ACTEON North America Donna Anderson ARCARI Dental Lab Aimee Barr Natalie Brito Prem Chattoo Audrey Chun Cicero Consulting Associates Peter Distler Debra Distler Patti Donatella Brianna D'Orazio Elizabeth Dubois Evers Pharmacy Greta Elysee Erin Eriksson Dorothy Farley James Freeland Peter Gee Meagan George Louis Gordon Alexis Greaves David Gross William Hammond Jeffrey Helfgott Nick Helmuth Image Tech Zahra Ladak Erika Lindsey Miklos Losonczy Allen Masis Brenda Merritt Kristine Mikulka Dave Mills Mary Miltimore Marilyn Moore June Niklus Neeti Parikh Joe Pellegrino Anthonine Pierre Leigh Power Ryan Ralston Nancy Rapoport Art Rastinehad Relevant Veronica Rivera

Joshua Rosenberg Barbara Rothschild Mark Rutledge Sachin Shah Siller & Cohen Lissa Southerland Bryan Stacy Yolanda Taddeo Tal Healthcare Barbara Tamberlane Sarah Theobald Dana Trulis VCC Inc. Walgreens Erin Walsh Berry Weiss Gala Sponsors Advanced Medical Billing Systems, Inc. Amida Care BioReference Laboratories Brightpoint Health Brown & Brown of Garden City Inc. Sobel Affiliates CohnReznick Empire BlueCross BlueShield HealthPlus Gilead Healthfirst Henry Schein HUB International Kandel and Son Medysis Mount Sinai Mutual of America New York Presbyterian Hospital OraSure Technologies, Inc. Quest Diagnostics Referwell Weill Cornell Medical College WellCare Health Plans, Inc.

Financials

Operating Revenue and Expenses Fiscal Year Ended December 31, 2015

OPERATING REVENUES

DHHS Grants & Contract Services	15,573,350
Patient Service Revenue	32,785,428
Health Home Revenue	12,969,166
Donated Vaccines	726,417
Other	1,216,686
Total Operating Revenue	63,271,047

EXPENSES

Program Expenses	
Salary & Fringe Benefits	33,803,300
Other Than Personnel Services	12,397,807
Depreciation & Amortization	1,906,442
Sub-Total Program Expenses	48,107,549

GENERAL & ADMINISTRATIVE EXPENSES:

Salaries & Fringe Benefits	8,058,538
Other Than Personnel Services	2,743,303
Depreciation & Amortization	635,481
Sub- Total G&A Expenses	11,437,322
TOTAL EXPENSES	59,544,871
CHANGE IN UNRESTRICTED NET ASSETS	3,726,176
TOTAL NET ASSETS AS OF DECEMBER 31, 2015	71,185,835



BOARD OF DIRECTORS

As a Federally Qualified Health Center, meeting the community's needs is our highest priority. We stay in-tune to those needs by keeping our board made up of at least 51% patients at our centers. Elizabeth Krob Kellner, M.P.H., J.D. Chairperson June Niklus Vice Chairperson Nancy L. Rapoport, Ph.D. Treasurer Eleanora Sottilaro, M.S., M.A. Secretary Donna Anderson, J.D., M.S.Ed. Ralph Aquila, M.D. Josephine Diaz, M.S., Ph.D. Caroline Dorsen, Ph.D., FNP-BC Greta Elysee Peter Gee, M.P.P. Denise Gordon, M.S.W. Frika Lindsey, M.C.P. Kristin Manzolillo, M.P.H. Brenda Merritt, M.D. Jennifer Ramirez Randy Siller, M.S. CDR Harlem J. Gunness, M.P.H.



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